

# CONFIGURATION MANUAL



## **KH 5724 EN**

Translation of original instructions



### **Electric Actuators with Process Controller**

TROVIS 5724-3 (without fail-safe action)

TROVIS 5725-3 (with fail-safe action)

for domestic hot water heating

Firmware version 2.20



Edition September 2023

## Notes on this configuration manual

The documentation for TROVIS 5724-3 and TROVIS 5725-3 Electric Actuators with Process Controller is divided into two parts:

- Mounting and Operating Instructions ► EB 5724
- Configuration Manual KH 5724

This Configuration Manual KH 5757 is intended for qualified personnel with experience in control engineering. All the ready-configured systems are described.

It is assumed that users are familiar with the operation of the device and the TROVIS-VIEW software. If necessary, refer to the associated mounting and operating instructions:

- EB 5724 for the mounting, start up and operation of electric actuators with process controller
- EB 6661 for the operation of the TROVIS-VIEW software



The device-specific mounting and operating instructions are available on our website at [www.samsongroup.com](http://www.samsongroup.com) > **SERVICE & SUPPORT** > **Downloads** > **Documentation**.

## Definition of signal words

### **DANGER**

*Hazardous situations which, if not avoided, will result in death or serious injury*

### **WARNING**

*Hazardous situations which, if not avoided, could result in death or serious injury*

### **NOTICE**

*Property damage message or malfunction*

### **Note**

*Additional information*

### **Tip**

*Recommended action*

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### 1 General

The functions and parameters are changed in the TROVIS-VIEW software. To transfer settings from the software to the electric actuator or vice versa, they must be connected. See

▶ EB 6661.

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#### **WARNING**

*The software in online mode has a direct influence on the connected device and, as a result, on the valve. To avoid personal injury or property damage, plant operators and operating personnel must prevent hazards that could be caused in the control valve by the process medium, the operating pressure, the signal pressure or by moving parts by taking appropriate precautions. Plant operators and operating personnel must observe all hazard statements, warnings and caution notes in the referenced documents.*

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#### **Note**

*The TROVIS-VIEW software is required to configure the TROVIS 5724-3 and TROVIS 5725-3 Electric Actuators with Process Controller. The TROVIS-VIEW software can be downloaded free of charge from our website (▶ [www.samsongroup.com](http://www.samsongroup.com) > **Service** > **Software** > **TROVIS-VIEW**). Further details can be found in Data Sheet ▶ T 6661.*

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### Operation with Pt1000 temperature sensor

A Pt1000 temperature sensor (e.g. Type 5207-0060, ideally combined with a sensor pocket to provide the best positioning of the sensor at the heat exchanger) measures the DHW temperature at the heat exchanger. The measured temperature is compared with the set point and the valve is moved accordingly to achieve this temperature (see above).

### Operation with a current input

As an alternative to a flow sensor, the input of the current flow temperature can be also be implemented by the current input (0 to 20 mA or 4 to 20 mA). The input signal is based on the measuring range ( $X_{min}$  to  $X_{max}$ ). The measured DHW temperature is compared with the set point and the valve is moved accordingly to achieve this temperature (see above).

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#### **i** Note

*The function to maintain the water temperature at a constant temperature (see section 2.3) cannot be used when the current input is active.*

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Functions	Default	Configuration
F05 – Current input	0	F05 - 1
F06 – Function of current input	0	F06 - 0
F07 – Measuring range of current input	0	F07 - 0: 0 to 20 mA F07 - 1: 4 to 20 mA

Parameters	Default	Value range
P03 – Lower measuring range value $X_{min}$	0 °C	–50 to +90 °C
P04 – Upper measuring range value $X_{max}$	100 °C	10 to 150 °C

## 2.1.1 DHW tapping recognition with a flow switch

The flow switch is used to indicate when DHW tapping is starts and finishes. A closed contact causes the pump to start running (the DHW temperature control at the DHW sensor is active). An open contact causes the valve to close and the pump to be switched off.

Functions	Default	Configuration
F01 – DHW tapping recognition	1	F01 - 1
F02 – Flow rate sensor	1	F02 - 0

## 2.1.2 Tapping detection using the water flow sensor

In contrast to the DHW tapping recognition with a flow switch, the extent of tapping is indicated as well as when the DHW tapping starts and finishes.

By activating the optimizing function **Adaptation**, the device adapts itself to changing network conditions without having to change the control parameters (see section 2.7). The optimizing function can only be activated when a water flow sensor is used.

Functions	Default	Configuration
F05 – Current input	1	F01 - 1
F06 – Function of current input	1	F02 - 1
F07 – Measuring range of current input	1	F03 - 1

## 2.2 Set point switchover

The device can use two different set points W1 and W2 to control the valve. The set point switchover is implemented by the binary input (BI1):

- BI1 open: W1 is the set point
- BI1 closed: W2 is the set point

It is only possible to change between set points W1 and W2 when the DHW temperature is measured with a Pt1000 resistance sensor (F05 - 0).

### **i** Note

*When the binary input BI1 is used, the current input cannot be used. It also not possible to deactivate **the function to maintain the heat exchanger at a constant temperature** (see section 2.4) when the binary input is used for set point switchover.*

Functions	Default	Configuration
F05 – Current input	0	F05 - 0
F08 – Function of binary input	0	F08 - 1

### 2.3 Thermal disinfection

The thermal disinfection is based on a raised water temperature to kill harmful germs and minimize the growth of Legionella bacteria. The function must be performed close to the time-of-use since it is only effective while hot water is being tapped. For example, it can be activated during the daytime one day of the week. Stagnant hot water in the heat exchanger and pipelines are heated and rinsed as soon as hot water is tapped.

The thermal disinfection is activated by the closing of binary input BI1. This causes the switchover to set point W2. It can be implemented by the manual operation of a switch or according to a schedule based on a time switch.

→ See section 2.2.

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#### DANGER

**Legionella bacteria pose a health hazard and are potentially deadly.**

*Insufficient thermal disinfection can lead to the growth of Legionella bacteria. Legionnaires' disease is a severe form of pneumonia. It can be fatal in some cases.*

→ Perform thermal disinfection regularly.

→ Set a temperature of at least 70 °C for thermal disinfection.

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#### Tip

*The default set point W1 is 60 °C. We recommend raising the set point W1 (P01) to 62 °C as a precautionary measure. This can help eliminate most Legionella bacteria during normal operation.*

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### 2.4 Maintaining the heat exchanger at a constant temperature

When the **DHW tapping recognition** is active, the actuator controls the hot water to the set point temperature only when hot water is demanded. To guarantee that the temperature reaches the set point W1 quickly when hot water is demanded again, the heat exchanger is prevented from cooling down by the function **to maintain the heat exchanger at a constant temperature**: the hot water is kept at a temperature reduced by the 'Set-back difference'.

Depending on the configuration, the reduced set point applies after hot water has been tapped until the next demand or while the 'Heating period to maintain heat exchanger at constant temperature' (P12) is active.



**i Note**

*Upon power supply failure, an active function is canceled. After the power supply is reconnected, hot water must be tapped to reactivate the function.*

Functions	Default	Configuration
F01 – DHW tapping recognition	1	F01 - 1
F09 – Maintain heat exchanger at constant temperature	0	F09 - 0: Time adjustable (P12) F09 - 1: Continuous

Parameters	Default	Value range
P11 – Set-back difference	8 K	0 to 30 K
P12 – Heating period to maintain heat exchanger at constant temperature	24 h	0.0 to 25.5 h

**Influence of the binary input BI1**

If the binary input BI1 is not required for set point switchover, it is used to deactivate the function to maintain the heat exchanger at a constant temperature.

- BI1 open: function **to maintain heat exchanger at a constant temperature** according to configuration of F09.
- BI1 closed: function inactive

When the binary input BI1 is closed, an active function to maintain the heat exchanger at a constant temperature is immediately terminated, even when the 'Heating period to maintain heat exchanger at constant temperature' has not yet elapsed.

**i Note**

*When the binary input is active, the current input cannot be used.*

Functions	Default	Configuration
F05 – Current input	0	F05 - 0
F08 – Function of binary input	0	F08 - 0

### 2.5 Excessive temperature protection

The actuator closes the valve when the flow temperature at the flow sensor exceeds the 'Upper limit (GWH)'.

When F10 - 0 is configured, **no** monitoring of the flow temperature for violation of the upper limit takes place.

Functions	Default	Configuration
F10 - Upper limit (GWH)	0	F10 - 1

Parameters	Default	Value range
P05 - Upper limit (GWH)	95 °C	0 to 100 °C

### 2.6 Frost protection

When the function is active, the flow temperature is monitored for violation of the lower limit. When the temperature falls below the 'Lower limit (GWL)', the actuator opens the valve (pulses) until the temperature exceeds the lower limit plus hysteresis.

When F11 - 0 is configured, **no** monitoring of the flow temperature for violation of the lower limit takes place.

Functions	Default	Configuration
F11 - Lower limit (GWL)	0	F11 - 1

Parameters	Default	Value range
P06 - Lower limit (GWL)	5 °C	0 to 20 °C

## 2.7 Control parameters

Parameters	Default	Value range
P07 – Proportional-action coefficient KP	0.6	0.1 to 50
P08 – Reset time Tn	25 s	0 to 999 s
P09 – Derivative-action time Tv	0 s	0 to 999 s
P10 – Actuator transit time Ty	35 s	0 to 240 s

The actuator transit time Ty (P10) reflects the time that the valve needs to move through the range from 0 to 100 % without stopping. The default Ty value is 35 s.

Travel	Transit time
6 mm	35 s
12 mm	70 s
15 mm	90 s

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### **i** Note

The default setting is based on a travel of 6 mm. The transit time must be adjusted for the required travel range. Alternatively, it can be determined by the "Start transit time measurement" parameter. See section 4.4.

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## 2.8 External set point

The device can process an external demand for heat depending on the configuration. A measuring range (Xmin to Xmax) is assigned to the current signal (0 to 20 mA or 4 to 20 mA, set point). The external hot water set point has priority over the internal set point.

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### **i** Note

Only a Pt1000 sensor can be used to measure the hot water temperature when the function for an external demand is active.

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## Functions and parameters

Functions	Default	Configuration
F05 – Current input	0	F05 - 1
F06 – Function of current input	0	F06 - 1
F07 – Measuring range of current input	0	F07 - 0: 0 to 20 mA F07 - 1: 4 to 20 mA

Parameters	Default	Value range
P03 – Lower measuring range value Xmin	0 °C	–50 to +90 °C
P04 – Upper measuring range value Xmax	100 °C	10 to 150 °C

## 2.9 Function of switching output

The switching output can be configured as either a pump output (circulation pump for the DHW circuit or heating circuit), a fault alarm output or an output to indicate when hot water is tapped.

Function inactive:

The switching output is inactive.

Function of the fault alarm:

The switching output is active when a fault has occurred.

Function of the circulation pump (DHW):

The switching output is active while hot water is being tapped, when the function to maintain the hot water at a constant temperature or the frost protection function is active.

Function of the circulation pump (heating):

The switching output is active after a demand for heat (valve position > 0 %).

Function of the tapping:

The switching output is active while hot water is being tapped.

Function of the circulation pump (heating) reversed:

The switching output is active after a demand (valve position < 100 %).

Functions	WE	Configuration
F16 – Function of switching output	3	F16 - 1: Not active F16 - 2: Fault alarm F16 - 3: Circulation pump (DHW) F16 - 4: Circulation pump (heating) F16 - 5: Tapping F16 - 6: Circulation pump (heating) reversed

## 2.10 Operating direction

### Increasing/increasing (F04 - 0)

- Actual value < Set point: Actuator stem retracts
- Actual value > Set point: actuator stem extends

### Increasing/decreasing (F04 - 1)

- Actual value < Set point: Actuator stem extends
- Actual value > Set point: Actuator stem retracts

Functions	Default	Configuration
F04 – Operating direction	0	F04 - 0: >> (increasing/increasing) F04 - 1: << (increasing/decreasing)

## 2.11 Manual setting

The function block F12 for a manually adjusted set point determines whether a set point W1 adjusted at the set point potentiometer is to be used for control.

The following applies:

- **F12 - 0:** The W1 set point entered in TROVIS-VIEW applies regardless of the setting at the set point potentiometer. The set point potentiometer setting is overridden.
- **F12 - 1:** (Automatic set point potentiometer) Settings at the set point potentiometer are used for control when the value is higher than 10 %. The internal W1 or W2 set point entered in TROVIS-VIEW is used when the values are below 10 %.

Functions	Default	Configuration
F12 – Manual set point	1	F12 - 0: No manual adjustment F12 - 1: Manual adjustment effective above 10 %

### 3 Memory pen function

The memory pen can be ordered (order no. 1400-9753). More details can be found in the Operating Instructions ► EB 6661.

#### 3.1 Command mode

A memory pen can be configured in TROVIS-VIEW to be a command pen. The command pen allows the actuator stem to be moved to the top and bottom end positions.

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**i Note**

*The action of retracting/extending the actuator stem on inserting the command pen has absolute priority. The input signal is overridden.*

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➔ The configuration of the memory pen is explained in ► EB 6661.

#### 3.2 Data logging

The memory pen allows the following data to be saved:

- Input 1: Pt1000 sensor in °C
- Flow rate in l/min or flow switch status
- Input 2: Current input in % or binary input status
- Calculated travel in %
- Positioning value in %
- Disturbance variable Z in %
- P component in %
- I component in %
- D component in %
- Operating states
- Temperature inside device in °C

➔ Start/stop data logging (► EB 6661)

## 4 Additional readings and functions in the TROVIS-VIEW software

### 4.1 Manual level in TROVIS-VIEW

The actuator can be switched to the manual mode using the TROVIS-VIEW software. See section 4.4.

The following actions are possible in the manual level:

- Retract actuator stem
- Extend actuator stem
- Move stem to standardized positioning value
- Switching output

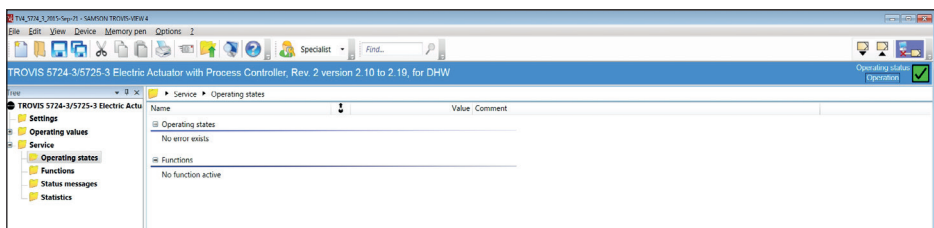
The electric actuator leaves the manual mode as soon as you exit the manual level or the on-line mode in TROVIS-VIEW.

### 4.2 Operating information

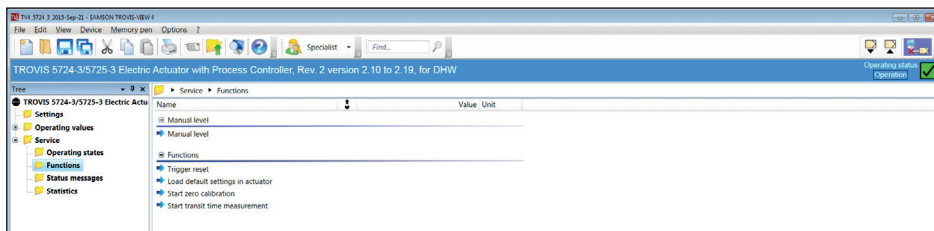
In online mode the current data measured by the sensors and the active set point are listed in the [Operating values] folder.

Name	Value	Unit	Comment
<b>Measured values</b>			
Input 1	---	°C	Actual value
Manual set point	---	°C	Set point
Flow rate	---		Actual value
Input 2	---		Actual value
<b>Outputs</b>			
Calculated actuator travel	---	%	
<b>Switching output</b>			
State	---		

## 4.3 Operating states



## 4.4 Functions





## 4.5 Status messages

The screenshot shows the TROVIS-VIEW software interface for a KH 5724 EN Electric Actuator. The main window displays the 'Status messages' section, which is organized into several categories:

- Actuator:**
  - Firmware version: ---
  - Serial number: ---
  - Device information: ---
  - Manufacturing parameter: ---
- Operation:**
  - Operating hours: --- h
  - Operating hours at excess temperature: --- h
  - Temperature inside device: --- °C
  - Highest temperature inside device: --- °C
  - Lowest temperature inside device: --- °C
- Actuator travels:**
  - Motor running time: --- h
  - Attempts: ---
  - Changes of direction: ---
- Valve strokes:**
  - Travel cycles: ---
- LEDs:**
  - Operation (yellow): ---
  - Error (red): ---

The top right corner of the interface shows the 'Operating status' as 'Operation' with a green checkmark icon.

## 4.6 Statistics

The screenshot shows the TROVIS-VIEW software interface. The title bar indicates the device is 'TROVIS 5724-3 Electric Actuator with Process Controller, Rev. 2 version 2.10 to 2.19, for DHW'. The 'Statistics' menu is selected, displaying a list of events. The interface includes a menu bar (File, Edit, View, Device, Memory pen, Options), a toolbar, and a tree view on the left showing the device's configuration structure.

Name	Value	Comment
<b>Counter: device failures</b>		
Power supply activated	...	...
Program interruptions	...	...
Limit contact error	...	...
EEPROM error	...	...
<b>Counter: alarms</b>		
Signal failure at temperature input	...	...
Signal failure at current input	...	...
Flow rate exceeds measuring range	...	...
Upper limit value QWH exceeded	...	...
<b>Binary signals counters</b>		
Binary input ON	...	...
Switching output ON	...	...
Manual set point ON	...	...
<b>Counter: memory pen</b>		
Command: retract stem	...	...
Command: extend stem	...	...
Data read	...	...
Data written	...	...
Data biggest	...	...
<b>Functions counter</b>		
Configuration changed	...	...
Parameters changed	...	...
Manual level activated	...	...
Zero calibration started	...	...
Reset triggered	...	...
Default settings loaded	...	...
Transit time measurement started	...	...

## 5 Configuration list and customer-specific data

### Function block list

The function blocks F01 to F14 have the following listed functions.

F = Function block      WE = Default setting      0 = OFF, 1 = ON

F	Function	WE	Meaning
01	DHW tapping recognition	1	0: Continuous control 1: Flow rate sensor active
02	Flow rate sensor	1	0: Flow switch 1: Water flow sensor
03	Adaptation	1	0: Passive 1: Active (with water flow sensor)
04	Operating direction	0	0: >> (increasing/increasing) 1: <> (increasing/decreasing)
05	Current input	0	0: Passive (binary input) 1: Active
06	Function of current input	0	0: Actual value 1: Set point
07	Measuring range of current input	0	0: 0 to 20 mA 1: 4 to 20 mA
08	Function of binary input	0	0: Termination of maintaining heat exchanger at constant temperature 1: Switchover between internal set points
09	Maintain heat exchanger at constant temperature	0	0: Time adjustable 1: Continuous
10	Upper limit (GWH)	0	0: No limitation 1: Exceeding GWH causes switch-off
11	Lower limit (GWL)	0	0: No frost protection 1: Violation of GWL causes frost protection to start
12	Manual set point	1	0: No manual adjustment 1: Manual adjustment effective above 10 %
16	Function of switching output	3	1: Passive 2: Fault alarm 3: Circulation pump (DHW) 4: Circulation pump (heating) 5: Tapping 6: Circulation pump (heating) reversed
17	Pump protection	1	0: No 1: Yes

## Configuration list and customer-specific data

### Parameter list

The parameters have the setting ranges as listed below.

P = Parameter

WE = Default setting

P	Parameters	WE	Adjustment range
01	Set point W1	60 °C	0 Up to 100 °C
02	Set point W2	70 °C	0 Up to 100 °C
03	Lower measuring range value Xmin	0.0 °C	-50 Up to +90 °C
04	Upper measuring range value Xmax	100.0 °C	10 Up to 150 °C
05	Upper limit (GWH)	95.0 °C	0 Up to 100 °C
06	Lower limit (GWL)	5.0 °C	0 Up to 20 °C
07	Proportional-action coefficient KP	0.6	0.1 Up to 50
08	Reset time Tn	25 s	0 to 999 s
09	Derivative-action time Tv	0 s	0 to 999 s
10	Actuator transit time Ty	35 s	0 to 240 s
11	Set-back difference	8 K	0 to 30 K
12	Heating period to maintain heat exchanger at constant temperature	24.0 h	0.0 to 25.5 h

## 5.1 Customer-specific data

<b>Station</b>	
<b>Operator</b>	
<b>SAMSON office</b>	

Function blocks		
F	WE	Performed setting
01	1	
02	1	
03	1	
04	0	
05	0	
06	0	
07	0	
08	0	
09	0	
10	0	
11	0	
12	1	
16	3	
17	1	

Parameters			
P	WE	Performed setting	Adjustment range
01	60 °C		0 Up to 100 °C
02	70 °C		0 Up to 100 °C
03	0 °C		-50 Up to +90 °C
04	100 °C		10 Up to 150 °C
05	95 °C		0 Up to 100 °C
06	5 °C		0 Up to 20 °C
07	0.6		0.1 Up to 50
08	25 s		0 to 999 s
09	0 s		0 to 999 s
10	35 s		0 to 240 s
11	8 K		0 to 30 K
12	24 h		0.0 to 25.5 h





**KH 5724 EN**



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